



MEMBERSHIP BENEFITS

- Members-Only phone number for access
 - Priority answering by office staff
 - Monitored for extended hours, usually 24 hours a day (may be exceptions)
 - Respond same day to all calls received before 9pm
 - after hours all calls and messages go directly to the doctor

- Urgent appointments
 - Within one business day Mon-Friday, often same day
 - Weekend appointment either in person or Telehealth when available
 - In-home visits available if patient is homebound

- Post-visit written summary (when requested)

- Patient Care Navigators:
 - Help schedule outpatient exams, testing
 - Help schedule specialist appointments
 - Troubleshooting patient problems with other care entities

- Private entrance and waiting room when desired or medically indicated

- Complimentary beverages and healthy snacks when available

- Welcome packet for in-office patients
- Welcome packet for Homebound patients
 - Complimentary medical monitoring kit provided

- Patient Portal for Telehealth Visits as desired/indicated (HIPAA Compliant)



Coastal Pines Medical Group: FEE STRUCTURE

Discounts are offered when a full year is paid up front (prorated refund given in event of early termination).

Contract is month-to-month with no penalty for early termination, however if a patient terminates membership they are not eligible to reapply within 12 months unless allowed by a CPMG physician.

- Individuals: \$100/mo or \$1,000/year (\$83/mo)
- Couples: \$150/mo or \$1,500/year (\$62.50/mo)
- Families:
 - 2 people = \$150/mo or \$1500/year
 - 3 people = \$175/mo or \$1,750/yr (\$49/mo per person)
 - 4 people = \$200/mo or \$2,000/yr (\$42/mo per person)
- Homebound: \$200/mo or \$2000/year (pt must be homebound, as defined by Medicare. Please inquire if you are unsure)