



Attachment 1: **Membership Benefits**

Enhanced Annual Physical Exam– comprehensive review of medical and social history, medical conditions, addressing current medical needs, and discussion of care priorities.

- Enhanced on-site testing as medically indicated, e.g. EKG, ultrasound
- Lifestyle Medicine consultation as indicated
- Discuss goals of medical care and prepare for end of life care when appropriate

Members-Only Phone Number

- Priority phone line answered by office staff during business hours
- After hours urgent messages go directly to on-call physician

Specialized Appointments

- Weekend appointments (in person or Telehealth) when clinically indicated
- Post-visit written summary upon request

VIP Room

- Private entrance when medically indicated
- Comfortable and private meeting room for sensitive patient or family discussions
- Complimentary Beverages and Healthy Snacks when available
- Welcome merchandise for all new patients

Patient Care Navigators:

- Provide support to patients if they meet communication challenges with other medical offices
- Assist with retrieving diagnostic results and specialist notes
- May assist with scheduling outpatient testing or specialist appointments
- May assist with communication to medical supply companies or specialist offices